By signing this form, you agree to abide by

***The Dog House Terms & Conditions***

which we have sent to you by email. If you are not aware of the document and the information contained therein and do not sign this form then by The Dog House grooming your dog you are entering into an agreement with us and our ***Terms & Conditions*** will still apply.

|  |  |
| --- | --- |
| Customer Name:  | Contact phone no: |
| Customer Signature:  | Date: |
| Dogs Name: | Breed:  | Age of dog: |
| Any there any health issues/problems with your dog? |  |
| I am happy for my dog to be groomed by supervised students training at The Dog House  | Yes | No |
| Photos - are you happy for us to use photos of your dog for our social media promotions:  | Yes | No |
| Are you happy for us to automatically send you your next appointment | Yes | No |

Shaving a mat and/or a matted coat:

When a dog is matted, it is our policy to shave the coat using clippers. To de-matt would cause the dog tremendous stress and discomfort, often leaving a damaged coat. Shaving the coat is gentler and more comfortable for your dog. Many dogs are traumatized by unnecessary hours of dematting. We consider shaving an act of kindness

Shaving dogs will dramatically change their appearance and the hair will be very short. This may expose pre-existing skin complaints. Your permission to shave your dog is given by signing this form

If your dog becomes distressed or exhausted, we reserve the right to book another appointment so we can finish. There may be an additional charge for this.

We recommend you set up regular grooming appointments to prevent the need for shaving off the coat again.

Our first concern is for the welfare of your Dog so in the event of injury or illness we may take your dog direct to the Vets and unless it can be clearly shown that we are liable, all costs in connection with this visit to the Vets, shall be at the owner’s expense.

Please note The Dog House is a student training school and your dog may be groomed in part or fully by a student. Students are ALWAYS supervised by a fully qualified member of the team. If you do not want your dog to be groomed or handled by a student, then please let us know at drop off.